USING THIS SERVICE

- The bin belongs at the property, please do not remove for any reason.
- Have your bin out by 7am on your collection day.
- Bring your bin in from the kerb on the same day as collection.
- Place facing the kerb (handles away from the street).
- Place 1m clear of cars, power poles and other bins.
- Maximum weight 30kg.
- The lid must be fully closed.
- No liquids.
- Ash must be bagged and cold.
- Recycling must be loose—do not bag.
- Each bin is collected fortnightly, on alternate weeks.

REMEMBER...

- Only clean rigid plastic containers, numbered 1, 2 and 5 can be put in your yellow-lidded bin. Lids, triggers and pumps must be removed from plastic bottles, pottles and containers.
- Soft plastics such as plastic bags, chip packets, and gladwrap can't be recycled through the kerbside collection, because of the process at the sorting plant in Invercargill. Part of the sorting process is done by machine and plastic bags and film are so light that the machinery recognises it as paper, meaning that the paper gets contaminated with plastic.
- Our contractor WasteCo takes recyclables to Invercargill for sorting. From there it is sent to places throughout New Zealand and overseas for processing and turning into new products. The waste from your rubbish bin is disposed of at Mt Cooee.
- The rules around what can and can't go in each bin are to protect the health and safety of staff and to ensure a cost-effective and efficient service is provided to ratepayers.
- Contamination is taken seriously, with a 'three strikes' system. Meaning that you get two warnings before your service is suspended for three months if it is found to be contaminated for the third time.
- If in doubt, please leave it out! Or contact us to check.

KERBSIDE COLLECTION (WHEELIE BIN) DAYS

Monday

Balclutha (South of river, excl. Charlotte Street) Kaka Point, Owaka.

Tuesday

Balclutha (North of river, incl. Charlotte Street) Benhar, Stirling, Inch Clutha.

Wednesday

Tapanui, Kelso, Waipahi, Clinton, Heriot.

Thursday

Kaitangata, Waihola, Milton (west of Union Street, north of Abercrombie street and including Johnston Street).

Friday

Remainder of Milton, Tokoiti, Lawrence, Waitahuna.

COLLECTION CALENDAR

Each bin is collected fortnightly, on alternate weeks.

The week that each bin is collected is shown on our collection calendar. This is available to download at www.cluthadc.govt.nz Rubbish, Recycling and Waste Minimisation Kerbside Collection - wheelie bins.

Antenno
Be informed. Get involved.

Or look out for our weekly reminders via Council's app, Antenno, and on our Facebook page.

There are no collections on Christmas Day, New Year's Day or the morning of Anzac Day (25 April). In general, bins usually collected on these days are collected the following day or Anzac Day afternoon. If bad weather closes roads, your bin will be collected on the next available day.

MORE INFORMATION:

Scan the QR code with your phone camera to go to our website, or

Call: 0800 801 350,
Email: help.desk@cluthadc.govt.nz
Visit: www.cluthadc.govt.nz

KERBSIDE RUBBISH & RECYCLING

IN THE CLUTHA DISTRICT

A guide to Clutha District Council's wheelie bin service.



Council provides a kerbside rubbish and recycling service to residential properties in most urban areas of the district. The service may also be available to some rural residential households along collection routes.

Each property in the collection areas is provided with two 240 litre wheelie bins - a yellow-lidded bin for recyclables and a red-lidded bin for household waste. The service alternates between collection of recyclables one week followed by waste the next.

Recycling was introduced in response to community demand, to meet our environmental responsibilities and to minimise the costs of waste disposal for ratepayers. By reducing the amount of waste going to landfill, we reduce the amount we have to pay in waste levies and emissions charges and reduce the impact on our environment and extend landfill life.

See inside for more information on what can and can't go in your wheelie bins.

CLUTHA DISTRICT COUNCIL
www.cluthadc.govt.nz

WHAT TO PUT IN YOUR RECYCLING WHEELIE BIN (YELLOW LID):



- √ Clean rigid plastic containers numbered 1, 2 and 5 (no lids, triggers and pumps).
- √ Clean paper and cardboard.
- √ Clean aluminium/steel cans and tins.

Here are some common examples of plastics 1, 2 and 5, always check the number! If it doesn't come from the bathroom, laundry or kitchen leave it out.



WHAT PLASTICS CAN'T GO IN:

Here are some common examples plastics 3, 4, 6 and 7, always check the number!



PLEASE BE A GOOD RECYCLER, IF IN DOUBT LEAVE IT OUT!

WHAT TO PUT IN YOUR RUBBISH WHEELIE BIN (GREEN/RED LID):



- √ General (non-recyclable) waste, for example:
- √ Glass
- √ Food waste
- √ Cold, bagged ashes
- √ Nappies
- √ Plastic bags and plastic cling film
- √ Green/garden waste
- √ Polystyrene and meat trays

Here are some common examples of what can go in.



WHAT CAN'T GO IN:

- X Hot or un-bagged ashes
- X Paint and chemicals
- X Sharp objects, demolition waste
- X Explosives, flammables, gas bottles
- X Car batteries
- X Liquids, fats, oils
- X Bricks, timbers, metals
- X Hazardous waste, medical waste

FREQUENTLY ASKED QUESTIONS

MY BIN HAS BEEN DAMAGED, STOLEN OR NOT COLLECTED?

Contact Council on 0800 801 350
or email: help.desk@cluthadc.govt.nz.

WHAT HAPPENS IF I PUT THE WRONG THINGS IN MY BIN?

Contamination is taken seriously, with a "three strikes" system meaning that if contamination is found in your bin three times, your service will be suspended for three months.

The rules around what can and can't go in each bin have been made to protect the health and safety of staff, to ensure recycling is successful and that a cost-effective and efficient service is provided to ratepayers. The success of the service relies on everyone putting the right items in the right bins.

WHY CAN'T I PUT GLASS INTO MY RECYCLING BIN?

Glass is excluded from kerbside recycling collection because of the significant costs involved in collecting, colour sorting and transporting this material.

You can drop off glass for free at the Mt Cooee Landfill.

I HAVE TOO MUCH WASTE TO FIT IN MY WHEELIE BINS. WHAT CAN I DO

Reduce the waste you make by recycling, composting, avoiding single use packets and re-using items more than
once

If you still have too much waste for your wheelie bins you can take your excess waste to the Mt Cooee landfill or apply for an additional rubbish or recycling bin.

WHERE DOES OUR RECYCLING GO?

Our waste management services provider, WasteCo, takes the material to Invercargill for sorting from there it is sent overseas for processing.